

August 2010 | Issue 6

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The International Councilor

President's Message

By Nancy S. Barber and Roy Whitehouse

ancy Barber's term as president ends in September 2010 at the Annual General Meeting in Cardiff, Wales, and First Vice President Roy Whitehouse will be sworn in as President at that time. We are jointly



To implement that business plan, we agreed to keep the same committee members in place for a two-year period to maximize the experience and institutional knowledge gained by those members. We jointly selected our committee team members and built those committees as the year progressed, with the intent of carrying over those committees to the next year.

We both saw committee activities as means of mentoring board members and future officers of CII. We both agreed that the most important issues we needed to address were the maintenance and expansion of our membership base, the modernization and update of



our web site and the makeover of *The Councilor*. We also agreed that we wanted to focus on two issues facing CII members where the Council could play a role: Privacy Legislation and Internet Investigations. We vowed to

work as a team to implement these goals.

The successes of this past year cannot be claimed by us, individually or collectively. We did not always agree on each detail, but we always agreed to work out a consensus with our teams. That effort is reflected in what can rightly be seen as our accomplishments this past year, including the upgraded web site, the new and improved *Councilor* and the four regional meetings. None of this would have occurred if we did not have the teams in place to carry out the millions of mundane tasks required to achieve these goals.

Our Successes ad Due to Team Work and a Great Team

There are a lot of folks on our teams whom we owe profound thanks for working with us. Among those, we are deeply indebted to Eddy Sigrist, Third Vice-President and Chair of the Membership Committee, and his team; and to Sheila Ponnosamy, Chair of the Public Relations Committee, and her team. We also

President's Message continued

appreciate the work undertaken by our Regional Directors and hosts of the four regional meetings: Ponno Kalastree, Glenn Eiden, Raul Fat, Seth Derish and Brett Mikkelson. And we want to thank former National Council of Investigation and Security Services president Francie Koehler and former CII president Steve Kirby for working with CII in support of our regional meeting in Chicago, USA, as well as for their continuing efforts on privacy and legislation issues.

The four regional meetings were held in Singapore, Romania, Panama and Chicago in the United States. Our former president, Jim Kirby, proposed the regional meetings three years ago as a replacement for the Mid-Year Meeting (MYM), and a means for CII to focus on maintaining and building membership. Frequent and repeated comments in surveys of our members expressed the same desire to have more regional contacts in places such as Eastern Europe, Africa and Latin America.

We have worked diligently to address this concern. But, in doing so, we have learned that the on-going hurdles of working international investigations remains the need to enlist reliable and trustworthy resources abroad is not the only problem faced. Through our regional expansions, we have also learned that jurisdictions with emerging international contacts, suffer, too, from the "cowboys" of the profession. While we may be faced with a limited pool of potential CII members in many regions, the regional meetings give us the background and the contacts needed to conduct international investigations in those areas. We intend to continue holding the regional meetings in places where we have no members or little contact in an on-going effort to build contacts for our membership.

We also owe mountains of gratitude to our Treasurer, Rod Webb; to our management company, SBI; and, in particular, to Sarah Luczyk, for supporting us, guiding us, and contributing their invaluable skills, ideas and solutions. Finally, we also would like to thank the Executive Board for their continued support and dedication to our goals. The only real problem with so many on a team is remembering to thank those who quietly take on the most mundane tasks that assure our membership has the best resources and support available that it has come to expect of CII.

Regrettably, we also had our losses this past year. Probably our most significant loss was the retirement of Alan Marr as Executive Regional Director (ERD). Alan is a former CII president and has served as ERD for over a decade. No matter what position he held in CII, Alan always had his eye on serving the membership. CII will always be indebted to Alan Marr for his relentless campaign to maintain and develop membership. Our challenge this coming year will be maintaining the drive and vigour that Alan brought to his mission to always find that new member for CII. We are sad to see Alan step down, but we are forever grateful for his tireless effort s on behalf of the Council. And we are pleased to report that our membership currently stands at 310 with several pending applications that are a testament to the outstanding service by our retiring ERD and to the support of our Regional Directors.

We have a great executive team in place to take on that challenge that Alan's departure has left us. We have worked to provide our membership with the tools they need to conduct international investigations, and we are committed to working together with our committee teams already in place to provide the best that can be offered to CII's members. We do not rest. The web site and *The Councilor* are works-in-progress that can always be—and need to be—updated and improved. And we are constantly looking for the new tweak.

We have enjoyed working together this past year, look forward to working together this coming year, and pledge to continue working with a team approach that assures the very best for CII's membership.

Respectfully submitted, Nancy S. Barber Roy Whitehouse

[Nancy S. Barber founded and operates Glass Key Investigations in San Francisco, CA; Roy Whitehouse is CEO of WIS International in Portugal]

Feature Articles >

Crime, Privacy and Legal Issues Related to the Internet

By Kelly E. Riddle

The top five fraud
complaint categories
(Internet and nonInternet) ... are
Identity Theft; Shop-atHome/Catalogue Sales;
Prizes/ Sweepstakes
and Lotteries; Internet
Services and Computer
Complaints; and Internet
Auctions.

In this technology driven age, most private investigators have a working knowledge of computers and email as they relate to crime. However, the ability of senders to destroy messages—either remotely or automatically, and without a recipient's consent or cooperation—can create issues in privacy, documentation and rules of evidence. This ability gives senders unprecedented control over what they distribute, as well as the ability to post egregious statements. Fortunately, this is new technology that few are using. New record-keeping methods are unfolding and creating a budding new industry, and employers are being required to preserve privacy without going to the extreme.

In one of the many infamous cases arising from the UBS scandals equities trader Laura Zubulake won a \$29 million award in a federal gender discrimination suit. The presiding judge penalized world-wide financial services giant UBS, for failing to recognize that missing e-mails would end up being relevant to future litigation, This is one of several cases that put the corporate world into a tail-spin regarding privacy, evidence, legal issues and general business practices. Many companies chose to "tape over" the electronic tapes of stored data, basically shredding e-communications.



That "solution" would work if it were not for the fact that copies exist elsewhere on email servers, in-transit, copies sent to others, printed documents and in backup tapes.

Many employees also have the habit of forwarding business emails to another

personal account. The need for systematic procedures to purge old messages thereby becomes an obvious need



for corporations and employers. There are software companies that provide the ability to keep embarrassing or incriminating messages from surfacing later by offering self-destruct emails within a given time frame. They also have the ability to "copyright" emails by restricting what a recipient does with the messages, including preventing them from forwarding, copying, or printing.

Investigators will be called upon to understand these dilemmas as they conduct investigations in the near future. Our clients come to us for resolution that will require a working knowledge of this part of the industry.

Tracking Emails and Combating Internet Fraud

Likewise, many investigators are becoming involved in tracking email messages and a tremendous asset can be found at www.visualware.com. The software allows for the unique ability to identify the geographical location of routers, servers, and other IP devices. This is highly valuable information for security purposes as it aids in identifying the source of network intrusions and Internet abusers. The software also allows an e-mail address to be tracked to the server, providing a useful tool to troubleshoot email problems and to identify/report spammers.

CallerIP an additional tool offered by the same site, shows who is connecting to your system at any given time.

The Internet Crime Complaint Center (IC3), a partnership between the FBI and the National White Collar Crime

Center, released a recent report on Internet crime. According to the statistics, Internet fraud complaints to the FBI increased more than 33 percent in 2008 over 2007. A total of 275,284 complaints were filed during the year, compared with 206,844 in 2007. Online fraud is also tracked by region, with the District of Columbia (Washington, D.C.) ranking highest in the nation in terms of per capita ratio. In terms of raw numbers, the most incidents came from California.

Fraud cases referred to federal, state and local law enforcement accounted for a loss of \$246.6 million, or an average of \$931 per complaint. The greatest dollar losses came from check fraud, with an average of \$3,000 per incident; confidence fraud at \$2,000 per incident, and Nigerian advance fee scams at \$1,650 per incident. Email fraud is the tool of choice for committing fraud, with 74 percent of all reported frauds using email as the primary method of contact. Twenty nine percent of the reported frauds used the Web as primary contact.

Another useful tool for the investigator who is



trying to stay up-to-date is a website touted as "the email scam resource" located at www.scamdex.com. The site is useful for following the latest trends and information regarding email fraud.

Internet-related fraud continues to be a plague, with over \$590 million dollars paid by consumers who have been victimized. Credit cards, the most common method of payment reported for Internet-related fraud complaints, were used in 35 percent of the cases reported in 2006, followed by wire transfers (22 percent) and bank account debits (18 percent). Only 15 percent of the complainants stated the initial method of contact was via a web site, while more than 45 percent indicated the initial contact was through emails. The two most common age groups reporting online fraud were 30 to 39 years of age and 40 to 49 years of age, with each group accounting for 24 percent of the complaints received (or nearly half of the total number of complaints).

The top five fraud complaint categories (Internet and non-Internet), in descending order, are Identity Theft; Shop-at-Home/Catalogue Sales; Prizes/ Sweepstakes and Lotteries; Internet Services and Computer Complaints; and Internet Auctions.

Although, as investigators, we certainly cannot render legal advice, we need to be able to identify if and where a violation may have occurred to properly assist our clients in defending or prosecuting these cases. While criminal cases are more obvious, civil transgressions are more difficult, and fall under several of the following categories:

Tortuous Interference in Cyberspace

In the United States, tortuous interference claims are made when someone publishes statements designed to interfere with another's normal course of business. In the U.S., the defamed party must prove that the statement is false while in Canada, the UK and Australia, libel laws are <u>biased in favour of the injured party</u>. It is up to the libeller to prove that their statements are true.

International Cyber Libel Laws

According to Canadian courts, the Internet is a "broadcast medium" subject to the same rules of libel as traditional broadcast media such as TV and radio. This ruling has far-reaching implications for cyber libel. Making these cases more difficult is the requirement that people harmed by a libel must file a claim within six weeks of publication, and those who discover a libellous web page after six weeks has no cause of action for a libel claim. In some countries such as Australia, defamation and libel laws can be so restrictive that they can become criminal offenses.

The Center for Democracy and Technology in the United States has addressed the growing "spyware" problem. The term spyware is used to describe computer programs, such as key stroke loggers and "adware," which are often installed without the user's knowledge to monitor online behavior and collect information.

Spyware

The report describes several categories of spyware. The first category, "snoopware," comprises key stroke loggers and screen capture utilities, and is installed by a third party to capture the user's key strokes and record periodic screen shots. This category of spyware has legal uses—as in limited situations of employee monitoring—and illegal uses. The second category concerns "adware" that is installed covertly by piggybacking on unrelated applications and downloads that are resistant to being

Crime, Privacy and Legal Issues Related to the Internet continued

uninstalled. These programs transmit information about the user or the user's computer back to a central location. They are the most problematic because they fall into a legal grey-zone.

There are three existing U.S. laws that may address the most extreme examples of spyware: the Electronic Communications Privacy Act (ECPA); the Computer Fraud and Abuse Act; and Title 5 of the Federal Trade Commission Act, which allows the U.S. Federal Trade Commission to take action against unfair and deceptive trade practices.

The privacy issues related to the Internet will continue to evolve, causing the investigator to respond in like fashion. Keeping up to date on these and other issues is key to assisting our clients.

[Kelly E. Riddle is President of the Texas firm of Kelmar and Associates and a member of the PR Committee for CII]

Legislative Monitoring and International Networking

By Nancy S. Barber

ne of the most pervasive and difficult issues facing our profession is the avalanche of legislative and regulatory actions that—when taken to their logical extreme and bound with unintended consequences—gets lumped together as "privacy legislation."

Two years ago at the Halifax AGM, the Executive Board voted to approve CII membership in three separate organizations as a gesture of support for a united response to the plethora of legislation impacting not only regionally based investigations but also international investigations. The three different organizations are known by their acronyms as IKD (International Kommission of Detectives), CAPI (Canadian Association of Private Investigators) and NCISS (National Association of Investigation and Security Services). The three organizations represent an international spread:

Europe (IKD, originating in Austria, hence the German spelling of Commission), Canada (CAPI) and the United States (NCISS).

At the Australia AGM in 2009, we announced that one of our missions this year would be the focus of attention on privacy legislation. While our

former presidents, Chris Brogan, was one of the first to toll the warning bell almost 10 years ago, we still are wrestling with consequences of the wave of privacy legislation.

The Executive Board will be reviewing our membership renewal in all three organizations at the AGM Board Meeting in Wales in September. I have served as the CII representative to NCISS and represented CII at the NCISS conferences in San Diego in April 2009; at the NCISS "Hit the Hill" lobbying campaign in Washington DC in September 2009, and at the Chicago NCISS conference in April 2010. I hold no office at NCISS and am only advocating my firm belief that the constant monitoring of legislation, developing contacts with legislators and lobbying on our profession's behalf are activities vital to our survival.

Get Involved! Pay Attention! Join a Lobbying Network!

Several years ago, I worked on a pro-bono case filed by a local community group against the U.S. Government. The contacts that we worked to reach out to legislators created the attention and support for the judicial action. The U.S. District Court judge not only upheld our case but awarded fees to our side. I firmly believe that case would not have survived the judicial process without the attendant legislative support we built. We recently have seen successful results against onerous laws and regulations in Canada, which were chronicled in an article the January 2010 issue of *The Councilor* detailing the resistance by CII member Brian King and his firm to untested privacy regulations regarding surveillance videos.

Legislative Monitoring and International Networking continued

I realize that many of us are busy, and maybe just as many are cynical of the impact of the "little person" on the political beast, I also realize that there are a number of organizations that support like minded issues. What I suggest is you select one to join, and even if it is only passive support, pay attention to what legislative activity may impact your livelihood.

The Chicago regional meeting was held this past April in tandem with the NCISS meeting, and I believe our wildly successful attendance resulted from the natural flow of networking between the two organizations. CII also obtained a qualified applicant from that meeting. Beyond that benefit, our members had access to information necessary to conduct their business. I am not necessarily endorsing membership in NCISS—which I wholeheartedly support—as much as I am endorsing action—any kind of action other than the armchair waving of hands and cursing the politicians.

With that introduction, I direct you to the following submission from one of our distinguished and long-standing members, Eddy McClain. He was among the CII members who attended the Chicago regional meeting, but was never lost in the crowd. He has chosen his soap box, believes in his cause, and, at the end of the day, that cause serves all of us. As we used to say in the 1960s, "It's not about the singer, man, it's about the music." So, pick your spot, find your niche, but do something! Anything! Do it before it is too late and you are faced with so much regulation and its unintended consequences, you no longer can work effectively.

And, many thanks to Eddy McClain for all of his hard work on behalf of all of us.

[Nancy Barber is the outgoing president of CII.]

Bored by Legislation? We Understand, but It's Your Livelihood

BY Eddy McClain



he primary reason professionals in our field belong to organizations such as the National Council of Investigation and Security Services (NCISS) is to keep themselves from being put out of business when they don't have time to be paying attention. Many CII members, particularly American members, have joined NCISS, headquartered in Baltimore, Maryland (USA), for that very reason.

For the most part, legislation is pretty boring. We know that most members' eyes glaze over when forced to read the complicated bills that members of the U.S. Congress have proposed. But someone has to be on watch, or the law of unintended consequences will take over.

NCISS is blessed to have a lobbyist on-site who, by representing us for 21 years, is steeped in our issues and tradition. Our lobbyist, Larry Sabbath, is unique in this respect because of his prior 14 years as a key staff member of Congress. He is our "boots on the ground" that is necessary to cover all the agencies and attend the many legislative and regulatory meetings. It's not a part-time job that can be done by remote control.

But our paid legislative advocate can't do it alone. That's where the Legislative Committee of NCISS comes in. As bills are introduced, each bill must be analyzed to see if and how it could affect our members. Larry Sabbath is super sharp, but he also relies on assistance from the NCISS Legislative Committee to help analyze the bills and verify his viewpoint.

A great number of bills are lengthy and complicated. In many cases, it is necessary to go back and forth between sections of the bill to find out what each section really means. To properly analyze how the language can affect us, the legislative volunteers hypothesize as if the bill were law, and examine the potential and unintended consequences.

The Art and Science of Lobbying and Networking

A good legislative committee chairman seeks input from each committee member, all of whom are experts in their fields of investigation and security. In my six years in that

job, I was always impressed that no matter how much I studied a bill, another committee member, or our lobbyist, would come up with an idea that had escaped me. And, of course, when a bad bill is recognized, we have to compose, suggest and lobby for amendment language that will make it palatable to our profession.

In my state of California, a wise lobbyist once said, "Never amend a bad bill. Kill it." That is a good credo to have, but doing that at the state level is often easier than at the national level in Washington, D.C. However, with the help of allies in other professions with similar interests (journalists, for example), we usually succeed.

This brings me to another important aspect of legislation monitoring: the need to build a cadre of contacts in other organizations with similar interests. While we are often aligned with organizations like the Chamber of Commerce, National Federation of Independent Businesses, National Association of Professional Background Screeners, or the American Society for Industrial Security, the list of potential allies changes from bill to bill, depending on who is affected.

Getting an opportunity to testify before congressional committees is not always easy, or even possible. Frequently some wangling is necessary, often through the auspices of a congressman in a district where our members have influence.

Get to Know Your Elected Officeholders

Giving testimony is challenging because, after your five-minute verbal presentation, you can get peppered with questions from various Representatives or Senators. Having a member who is a competent spokesperson testify at these hearing is essential, but the careful preparation of testimony is even more so. Usually, we submit a lengthier written statement than the five-minute version than can be delivered verbally. It is also standard for the Legislative Committee and our lobbyist to spend days and hours, including weekends, to get the testimony right.

It is extremely important for *every* member to establish a relationship with his or her congressman. Politicians pay attention to constituents.

Attending the annual NCISS "Hit The Hill" campaign each fall is important, but you don't have to trek to Washington to do this. Meeting your member of congress in your home district can be just as effective. Most NCISS successes have been possible because a member had developed a good relationship with his or her own Representative or Senator.

Now, if you are still awake, I hope this message is helpful in explaining how the volunteers and our professional advocate work together to get the job done. Thank you for supporting NCISS with your membership and legislative donations. I hope that support will continue.

It comes down to teamwork, folks, not a one-person show.

[Eddy McClain is past president of NCISS and the California Association of Licensed Investigators and has served as Legislative Chairman of both orga*nizations. He has been a member of CII for 24 years.*]

Program Note: PI Declassified



PI Declassified is airing over the next 13 weeks. You can log-in online and it is archived at:

http://www.voiceamerica.com/voiceamerica/vepisode.aspx?aid=47679

Courtesy of Francie Koehler **Special Circumstances**

EMAIL: franciek@pacbell.net

Member News >



Happy News

harlotte Nell Kolpak was born on July 25, 2010 to proud parents Colleen and Jeremy Kolpak of Philadelphia, PA. Grandparents, Steve and Jeanne Kirby of Chicago, IL are pleased to announce the birth of their granddaughter who was born on Colleen's birthday.

Thomson Reuters acquires NFC Global Services LLC

or the past 28 years, NFC Global Services has earned the reputation of being a leader in the global due diligence market, serving Fortune 500 companies, the U.S. government and U.S-based commercial clients.



NFC Global is pleased to announce that it will be joining Thomson Reuters, a leader in providing intelligent information to businesses and professionals. NFC will align with the Corporate, Government and Academic business unit within Thomson Reuters, and will expand its Risk, Fraud and Investigations growth strategy. There are significant synergies between Thomson Reuters and NFC, many of which can be implemented immediately. Thomson Reuters will continue to invest in NFC Global to allow it to grow.

We are pleased to have this new team with its resources with an impressive reputation among its customers, and are excited about the growth opportunities that the acquisition presents.

CII New Applications

Bruce Heubner

Clearwater Investigations

Essex, UNITED KINGDOM

E-MAIL: info@clearwaterinvestigations.co.uk

APPLIED: 11 August 2010

Ken Zheng

Junction Consulting

Shanghai, CHINA

E-MAIL: shanghai_ken@sohu.com

APPLIED: 12 June 2010

Joseph Charles

Praetorian Security and Investigative Consultants

McDonough, GA USA

E-MAIL: jacharles@bellsouth.net

APPLIED: 17 June 2010

Emilio Garcia

SMG Consulting Services Corp.

Pembroke Pines, FL USA

E-MAIL: emilio.garcia@smgconsultingservices.com

APPLIED: 23 June 2010

Sunil Garcia

Authentic Investigation & Detective Private Limited

Delhi, INDIA

E-MAIL: indianinvestigator@gmail.com

APPLIED: 02 July 2010

CII New Applications continued

Ron Worley

The Worley Group LLC Pearland, TX USA

E-MAIL: ron@theworleygroup.com

APPLIED: 09 July 2010

Lim Soon

GCS China Co., Ltd. Shanghai, CHINA

E-MAIL: james@gcschina.com

APPLIED: 22 July 2010

Keith Steele

Steele Investigation Agency

Bradebton, FL USA

E-MAIL: SIA@tampabay.rr.com

APPLIED: 05 August 2010

Deborah Van Rooyen

AIS/American Investiative Services Brookline, MA USA

E-MAIL:

dvr@americaninvestigative.com
APPLIED: 05 August 2010



Regional Director News >

RD Spotlight: Bernhard Maier

his month, *The Councilor* spotlights
Regional Director
Bernhard Maier from
Austria. Bernhard, age 37,
has been licensed as a PI
since 1997, a member of CII
since 2007 and Regional
Director since 2009. His



website is worth a visit—as it's too cool for words at http://www.bm-investigations.at. Among his many talents, Bernhard speaks at least three languages, specifically, German, Greek and English.

Bernhard majored in political science and journalism at the University of Vienna before graduating with an empiric study concerning the political aspects of organized crime. He entered the private investigation and security profession in 1993 and established his own agency in 1997. When Bernhard obtained his PI license, he was 24 years of age and the youngest Austrian to ever obtain a license. Standards were more rigorous back then, as well. Currently, there is only a testing requirement coupled with two years of prior work experience. Consequently, it's a competitive industry in Austria, and growing.

There are 600 licensed investigative agencies, a virtual explosion from the 15 PI businesses that existed in 1978, when Bernhard was a teenager. Changes in legislation—such as eliminating the need to establish infidelity or other violations to file a divorce—have

forced PIs to adapt to the loss of matrimonial investigations and to look for other avenues of business. Bernhard reports that while private clients are on the decline, business clients are on the rise. Regardless, the only way he has been able to succeed is through aggressive business practices.

Bernhard's three offices are based in Vienna, Lower-Austria and Styria. He specializes in asset tracing, intellectual property and employment investigations. Oftentimes, he has to jump the border to work in the Czech Republic, Germany, Hungary, Slovakia or other neighbouring countries.

Along with operating his own PI business, Bernhard publishes articles on criminological topics in special-interest-magazines and the daily press. He is the author of the book *Der Detektiv-Report* (published by Ueberreuter, Vienna 2001) which is an authentic insider-report of the business of private investigation. In 2000, Bernhard was acknowledged as one of Austria's most successful "up and coming" entrepreneurs.

Bernhard was selected to serve as a public representative providing structural and legal recommendations to improve the Austrian economy. He is also Vice-President of the National Austrian Association of Detectives (ÖEDV), a member of the PI licensing committee and a member of the Vienna Chamber of Commerce.

In 2009, Bernhard obtained a license as a court surveyor. He is married with one son, age seven. Bernhard fancies motorsports, likes skiing and loves to travel, especially when it allows him to meet other CII friends.

Down Memory Lane >

Why our CII AGMs are Special

have always enjoyed our CII AGMs and appreciate that they are well planned and organized. There are good speakers on topical subjects. There are interesting social events that provided opportunities for networking. There is also free time.

The latter is important, but doesn't just happen by accident. It needs to be taken into consideration in the planning of each AGM.

Photos of AGMS from 1990s to 2000s

CII AGM - Portugal



Jay Groob being sworned in as President in Portugal



Roy Whitehouse-host of the CII AGM in Portugal



Jimmy Gahan – adding the life and laughter at our CII AGMs



The meeting of minds

I remember one AGM I attended—arranged by another organisation—and I remember it for the amount of time I was bored to distraction by being left in isolated places where there was nothing to do, eat, or drink. (I am not only talking about alcohol, there was no tea or coffee, either.) Or even anywhere to sit down!! We were just intended to circulate and chat. So, structuring the free time is an important task in planning the AGM.

-Ruth Hoffman

CII AGM – Gold Coast



Trish Dehmel, the rose at the Gala Dinner, Gold Coast



"Cowboy" Belles at Outback Spectacular, Gold Coast

CII AGM - Singapore 2006



Some of our delegates at CII AGM 2006



Our avid golfers

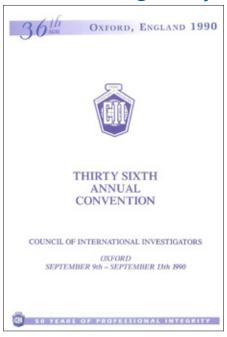


The International CII family at the Welcome Reception

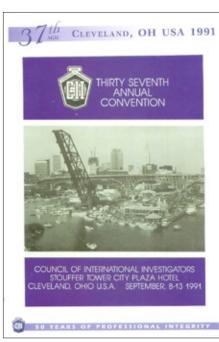


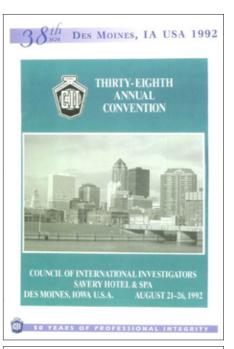
Professional Networking at Temasek Club

Past CII Meetings — A photo gallery →

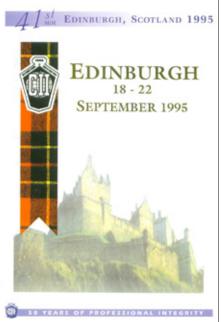


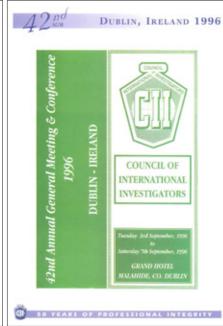


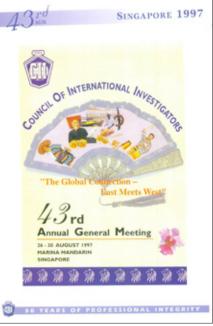






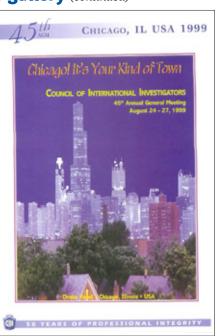


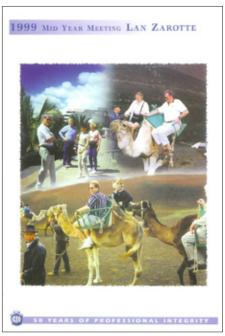


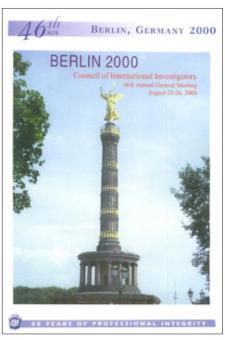


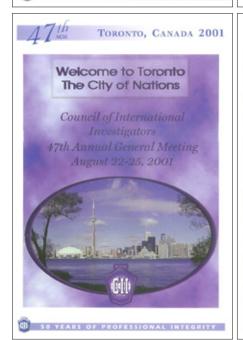
Past CII Meetings — A photo gallery (continued)



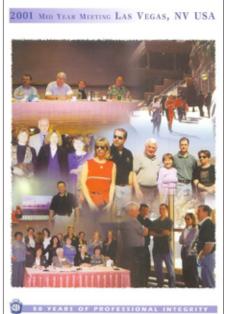












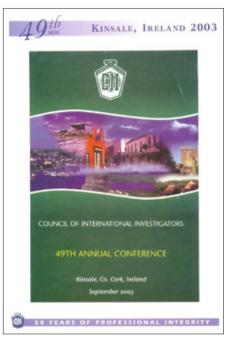


Past CII Meetings — A photo gallery (continued)



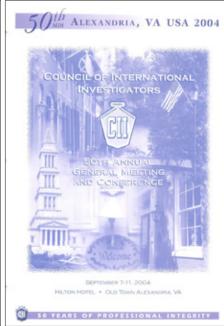














Highlights of CII AGM – 2010 Conference in Wales





Tuesday 14th September 2010

- Arrival and Registration of Members
- Board Registration and Meeting (Working Lunch)
- Welcome Reception Cardiff Castle
- Free Evening Hospitality Suite Open

Wednesday 15th September 2010

- Visit to St Fagans, Welsh National Heritage Museum
- Free Evening to enjoy Cardiff with friends old and new
- Hospitality Suite

Thursday 16th September 2010

- Registration
- Opening Ceremony
- Annual General Meeting
- Welsh night
- Hospitality Suite

Friday 17th September 2010

- Conference Registration
- Conference Official Opening Host Laurence Brown
- Opening Address: Matt Jukes, Assistant Chief Constable for South Wales
- Conference
 - E Crime Unit Of Wales John Cherry
 - Internet Piracy Peter Szyszko Universal Pictures
 - Effect Of Internet Crime On Business Peter Williams
 - Identity Theft On The Internet Colin Holder
 - Gala Dinner

Saturday 18th September 2010

- Board Meeting
- GOLF DAY
- Free Day

To register or for any enquiries on the CII AGM in Cardiff, contact Laurence Brown at: laurence.brown@lbaconsultancy.com

From the PR Committee

hank you for your encouragement, and we are glad to have the services of Chuck Eng Design to give *The Councillor* a new look. Our PR team continues to expand with the addition of Ruth Hoffman last month, and our two latest committee members:

- Debbra MacDonald of C3 Investigations Inc from Canada
- Kelly Riddle of Kelmar and Associates, Inc from Texas, USA

Hence if you have news, share it with us. In addition to *The Councilor*, we will also post your press releases through our PR Posting account and our CII website. We urge you to make your submissions via our CII website. Alternatively, you can always email it to: editor@cii2.org.

Make your membership at CII your business asset too by being an active participant! We are at your service and look forward to meeting you in Cardiff soon.

Best wishes from the CII PR Committee,

Ruth Hoffman Lois Colley Joan Beach Debbra MacDonald Ed Henry Kelly Riddle

Ken Cummins

Sheila Ponnosamy, *Chair* (contact at: sheila.p@mainguard-intl.com.sg)

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Quarter page [4.5 in W x 3.5 in H / 115 mm W x 88 mm H]	75	100	175
Business card [3.5 in W x 2.0 in H / 89 mm W x 51 mm H]	50	50	75

Send the artwork in PDF or JPEG file format to us by 5th of every month. All artwork to be sent to editor@cii2.org. Your support is much appreciated.